

Presented July 28-29, 2011, by



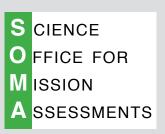
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The NASA Academy of Program/Project and Engineering Leadership's Knowledge Sharing initiative, in partnership with NASA's Science Mission Directorate and NASA's Science Office for Mission Assessments, presents







PI-Team Masters Forum 3

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Pelcome to the Principal Investigator (PI)-Team Masters Forum 3, a collaboration between NASA's Science Mission Directorate (SMD), NASA's Academy of Program/Project and Engineering Leadership, and NASA's Science Office for Mission Assessments. This is the third of our PI-Team Masters Forum knowledge-sharing events, which are held following major science mission announcement of opportunity (AO) Phase A selections, as established by SMD's Policy Directive 13B (SPD 13B). The purpose of these Forums is to enable you to engage, share with, and learn from fellow practitioners from a broad range of science missions through their stories, shared experiences, and lessons learned.

Your participation in this Forum is in recognition of your selection in the Discovery mission AO process or for the U.S. PI instrument teams for the Mars 2016 Trace Gas Orbiter mission, and we wish to congratulate your team on these outstanding accomplishments. The Forum reflects the importance that NASA places on providing a context for knowledge that can contribute to a successful mission. We are delighted to have you participate.

This Forum is patterned after the very successful Academy Masters Forums, which have been hosted semiannually over the past twelve years and have involved master practitioners of program/project management and systems engineering in many NASA programs as well as other government agencies, industry, and university-led programs. The goal of these Forums is sharing knowledge and experience with future generations of master practitioners to develop a community of practice that enhances the disciplines critical to mission success.

Among the many benefits of your participation, this Forum is meant to help you gain an understanding of program/project management, systems engineering, and science mission design best practices and lessons learned; to cultivate a community of reflective practitioners within your team; and to help solidify cross-organizational relationships in support of your project.

In addition to thought-provoking presentations and dynamic group discussions, the Forum offers you the chance to build relationships with peers and meet face to face with key leaders in this community. Former Masters Forum participants have stated that the opportunity to network with colleagues from across NASA, other government agencies, universities, and private industry is one of the Forum's most valuable features.

While the Masters Forum process continues to evolve to meet NASA's new challenges—the PI-Team Forums being an excellent example of this evolution—one thing has remained constant: the belief in the power and purpose of storytelling. Good stories engage and motivate us; they illuminate subtle and contrasting points of view that otherwise would be lost to both novice and experienced practitioners. They provide a practical framework to deal with extraordinary change, better preparing us for the unanticipated challenges that lie ahead. We can also communicate our expectations and vision through storytelling, expanding the boundaries of the possible, while harnessing the capabilities within the team. Through stories, we can communicate knowledge that helps us innovate, find new solutions to problems, and add valuable tools for project management, engineering, and science mission management. We hope your participation will enrich your perspective and that you will continue to benefit from these experiences far into the future.

Sincerely,

Edward Hoffman, Academy Director;

Paul Hertz, Science Mission Directorate Chief Scientist;

Brad Perry, Science Office for Mission Assessments Director;

and the Academy Knowledge-Sharing Team

MESSAGE FROM THE ASSOCIATE ADMINISTRATOR FOR SCIENCE MISSION DIRECTORATE, NASA HEADQUARTERS

Welcome to the third Principal Investigator (PI)-Team Masters Forum. I hope that you, as a key member of your PI-led mission concept study or instrument team, find this Forum highly useful. Team is the key word here, as the PI does not operate in isolation but as the leader of a complex team. As associate administrator of NASA's Science Mission Directorate (SMD), I rely on a highly integrated management team to execute NASA's science program, and you, too, will need a team approach to be successful.

NASA is responsible to the Administration, Congress, and, ultimately, the American people for the missions that we fly; we make commitments to our stakeholders for the exciting science that our missions will yield as well as the funding that they require. It is crucial that you keep your mission within its available resource envelope so that we all succeed in meeting our commitments—your commitment to NASA and SMD's commitment to the American people.

In order to succeed, the PI must perform a job that is highly interactive with the mission management team and requires excellent communication skills. PIs who think, "I am in charge, and I will make all the decisions," will fail.

Even for those who have been a PI before, I believe that you will find this Forum extremely useful. We have invited some very experienced people who have different perspectives and different experiences than yours and who can provide you with fresh insight into what it takes to achieve mission success.

I hope that this Forum will provide you with an enhanced perspective in successfully conducting your concept studies, instrument investigations, and missions.

Sincerely, Ed Weiler

Agenda

Agenda

Annapolis Marriott Waterfront • North and Center Ballroom • July 28–29, 2011

Wednesday, July 27, 2011

Travel day/hotel check-in (no formal events planned)

Thursday, July 28, 2011 7:30 a.m.-5:00 p.m.

- Breakfast: Ballroom Foyer (7:30 a.m.–8:00 a.m.)
 - Note: "Day of" speakers breakfast to be held in Nobs Room
- Formal Welcome/Opening Remarks (8:00 a.m.–8:20 a.m.)
 - Ed Hoffman, NASA Headquarters
- NASA Science Missions: Opportunities and Challenges (8:20 a.m.–9:00 a.m.)
 - Ed Weiler, NASA Headquarters, Science Mission Directorate Associate Administrator
- PI-Team Master Forum Convener (9:00 a.m.–9:30 a.m.)
 - Noel Hinners, Consultant
 - Introductory Remarks
 - Brief Attendee Introductions (PIs introduce their team members at their respective tables)
 - Agenda Review
- COBE Mission: Extraordinary Challenges, Exceptional Outcome (9:30 a.m.–10:40 a.m.)
 - Panel Chair: Bruce Banerdt, Jet Propulsion Laboratory
 - The Environment: Noel Hinners, Consultant
 - The Mission: John Mather, Goddard Space Flight Center
 - The Project: Michael Ryschkewitsch, NASA Headquarters
 - *− Q&A*
- Break (10:40 a.m.–10:55 a.m.)
- The Successful Project Team: Roles and Responsibilities (10:55 a.m.–12:55 p.m.)
 - Panel Chair: Ellen Stofan, Applied Physics Laboratory
 - Principal Investigator: M. Patrick McCormick, Hampton University
 - Project Scientist: Steve Saunders, Lunar and Planetary Institute
 - Project Manager: William Gibson, Southwest Research Institute
 - Systems Engineer: Steve Jolly, Lockheed Martin
 - Contractor Team: Edward Sedivy, Lockheed Martin
 - Q&A
- Lunch: Patio (12:55 p.m.–1:55 p.m.)
- Lessons from a Previous Discovery Mission: Stardust/Stardust-NExT (2:00 p.m.–3:10 p.m.)
 - Panel Chair: Jessica Sunshine, University of Maryland
 - The Science Mission Overview: Noel Hinners, Consultant
 - The Project Challenges—Perspectives of the Project Managers: Joe Vellinga, Lockheed Martin, and Tom Duxbury, George Mason University
 - *Q&A*
- The Discovery Management Team: Overview, Guidance, and Expectations (3:10 p.m.–4:20 p.m.)
 - Panel Chair and Introductory Remarks: Jim Green, NASA Headquarters
 - Roles of the Program Scientist and Program Executive: Jeffrey Grossman and Lindley Johnson, NASA Headquarters
 - Working with the Discovery Program Office: Dennon Clardy, Marshall Space Flight Center
 - Q&A
- Break (4:20 p.m.–4:30 p.m.)
- Capturing Knowledge Exercise (4:30 p.m.–5:00 p.m.)
 - Table Discussions, Reflections, and Knowledge-Capture Exercise: Forum Participants

- Dinner: Central and South Ballroom (5:00 p.m.-6:00 p.m.)
 - Open Networking
- Optional Social Event: Sailing in Annapolis Harbor (6:30 p.m.–8:30 p.m.)
 - Sailing aboard 74' Schooner Woodwind

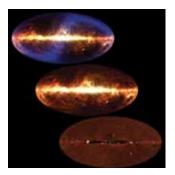
Friday, July 29, 2011 7:30 a.m.-3:30 p.m.

- Breakfast: Ballroom Foyer (7:30 a.m.–8:00 a.m.)
 - Note: "Day of" speakers breakfast to be held in Nobs Room
- Reconvene (8:00 a.m.–8:15 a.m.)
 - Noel Hinners, Consultant
- Managing Science Mission Cost Performance (8:15 a.m.–9:25 a.m.)
 - Panel Chair: Bruce Cantor, Malin Space Systems
 - Introductory Remarks: Noel Hinners, Consultant
 - Anticipated New SMD Cost-Performance Requirements: Michael Luther, NASA Headquarters
 - Project Resource Controls and Earned Value Management: Roy Maizel, NASA Headquarters
 - Q&A
- Staying Within the Box (9:25 a.m.–10:45 a.m.)
 - Panel Chair: Alfred McEwen, University of Arizona
 - Viking—Managing Critical Resource Allocations: Angelo (Gus) Guastaferro, NASA (retired)
 - Cassini—Free-Market Resource Allocations: Dennis Matson, Jet Propulsion Laboratory
 - Mars Missions—Managing Critical Resources: Richard Zurek, Jet Propulsion Laboratory
 - Q&A
- Break (10:45 a.m.–11:00 a.m.)
- Managing International Mission Complexities (11:00 a.m.–Noon)
 - Panel Chair: Marc Allen, NASA Headquarters
 - Understanding Key PM Cultural Challenges: James Zimmerman, International Space Services, Inc.
 - ITAR: Working Within the Boundaries (and the Law...): Paula Geisz, NASA Headquarters
 - Q&A
- Lunch: Patio (Noon–1:00 p.m.)
- Lessons Learned from Prior Missions (1:00 p.m.–2:00 p.m.)
 - Panel Chair: John (Tim) Schofield, Jet Propulsion Laboratory
 - NEAR: Andrew Cheng, Applied Physics Laboratory
 - Managing Software Development—The Hidden Risk: Steve Jolly, Lockheed Martin
 - *Q&A*
- Summary Lessons from Previous PI Missions: Studies and Assessments (2:00 p.m.–2:50 p.m.)
 - Panel Chair: Paul Wennberg, California Institute of Technology
 - Cindy Daniels, Langley Research Center
 - Q&A
- Capturing Knowledge Exercise (2:50 p.m.–3:20 p.m.)
 - Table Discussions, Reflections, and Knowledge-Capture Exercise/Shared Experiences: Forum Participants
- PI-Team Forum Survey/Questionnaire (3:20 p.m.–3:30 p.m.)
- Forum Concludes: Closing Remarks (3:30 p.m.)
 - Ed Hoffman, NASA Headquarters, and Cindy Daniels, Langley Research Center
- Return Travel Home (Note: Very limited lodging may be available for "non-locals," if required)

Presentations

COBE Mission: Extraordinary Challenges, Exceptional Outcome

Thursday • July 28, 2011



Bruce Banerdt, Jet Propulsion Laboratory, Panel Chair

The Environment: Noel Hinners, Consultant

The Mission: John Mather, Goddard Space Flight Center The Project: Michael Ryschkewitsch, NASA Headquarters

The Environment

Noel Hinners will rhapsodize on the major challenges he had as a center director in enabling the science and engineering implementation of the Cosmic Background Explorer (COBE). The internal Goddard Space Flight Center environment for COBE was unusual in that it was managed by the Engineering Directorate to provide essential hands-on training to the engineers. The science and engineering aspects of COBE were in and of themselves challenging. These were exacerbated by episodic changes in launch vehicles. Combined, this led to much more staffing than originally envisioned, further stressing the center. Looking outward, there were the challenges in dealing with NASA Headquarters (13.7 miles distant) and the pressures to remain on the Space Shuttle rather than switching back to an expendable launch vehicle. Sanity won.

The Mission

John Mather will discuss the challenges of organizing and running two teams: the COBE science team and the James Webb Space Telescope (JWST) science team. COBE's three instruments presented unique challenges. Each instrument had its own principal investigator (PI), so there were different executive styles, which will be compared. Also, the Science Working Group was constituted as co-investigator on all three instruments, so there were team-level challenges and significant conflicts to be managed, as documented in the book The Very First Light: The True Inside Story of the Scientific Journey Back to the Dawn of the Universe.

Two of the PIs were in house at Goddard, leading to excellent communication with the engineering teams, while one PI was external at Berkeley, leading to significant difficulties that had to be managed by recruiting an in-house deputy PI. The special situation of a government team being led by an external investigator required serious negotiation, since NASA does not delegate management of its civil service staff to outside people. The whole science team played a major role in project decisions regarding improving the instrument sensitivity for the differential microwave radiometer (DMR) instrument (a good thing, otherwise the DMR would not have detected cosmic fluctuations).

On the JWST observatory, a strategic mission for NASA, the European Space Agency, and the Canadian Space Agency, the science team is advisory, and team members are not co-investigators on all the instruments. The comparison will be illustrative.

The Project

Michael Ryschkewitsch will discuss several aspects of program management for robotic missions, including using a systematic approach involving three phases: determining evaluation, validation and verification, and benchmarks; defining responsibilities of line and project management in the successful organization; and handling "the people problem" during the formulation and implementation phases. Also to be discussed is what is involved in creating a work agreement, including predicting management success, achieving program excellence, and understanding root causes, systems engineering and its various phases, NASA governance, and requirements.

Bruce Banerdt is a planetary geophysicist, working in the Earth and Space Sciences Division at the Jet Propulsion Laboratory since 1977. He has participated in numerous planetary flight-instrument teams, including the Mars orbiter laser altimeter on Mars Global Surveyor, the synthetic aperture radar on the Magellan mission to Venus, the seismometer on the NetLander mission to Mars (unfortunately canceled before launch), and the SESAME acoustic sounder on the European Rosetta comet mission. He helped develop a miniature micro-electro-mechanical system seismometer and has been working for the past twenty years to send seismometers to explore Mars and the moon. He is currently the principal investigator of the Geophysical Monitoring Station Discovery mission, a Mars geophysical lander that is one of three missions selected to enter a one-year Phase A competition possibly leading to a launch in 2016. Dr. Banerdt has served on numerous NASA and National Academy of Sciences advisory panels on space science, and recently



appeared before the Supreme Court of the United States as a plaintiff challenging NASA in a civil rights case. He has served as project scientist for the Mars Exploration Rovers for the past five years.

Noel Hinners consults for NASA and the aerospace industry and 4-D Systems, which supports the NASA Academy of Program/Project and Engineering Leadership. He retired in 2002 from Lockheed Martin Astronautics where, from 1994 through 2000, he was their vice president of Flight Systems responsible for planetary missions. Prior to that, he was chief scientist of Business Development and Advanced Programs for astronautics. He joined Martin Marietta Corporate as vice president of strategic planning in 1989. Dr. Hinners served as NASA associate deputy administrator and chief scientist, director of Goddard Space Flight Center, director of the Smithsonian's National Air and Space Museum, NASA's associate administrator for Space Science, and director/deputy director of Lunar Programs. Before entering government service, he was department head of Lunar Exploration with Bellcomm,



Inc. Dr. Hinners was the founding editor of Geophysical Research Letters, a rapid-publication journal of the American Geophysical Union. He is a member of the American Geophysical Union and the American Association for the Advancement of Science, and he was founding president of the Maryland and Colorado Space Business Round Tables. He also chaired the NRC Space Studies Board Committee on Human Exploration. Dr. Hinners currently serves on NASA's Mars Exploration Program Analysis Group (executive committee) and the External Advisory Board (chair) of the University of Colorado Aerospace Engineering Sciences Department.

John Mather is the senior project scientist for the James Webb Space Telescope at Goddard Space Flight Center. His research centers on infrared astronomy and cosmology. As an NRC postdoctoral fellow at the Goddard Institute for Space Studies (New York City), he led the proposal efforts from 1974 to 1976 for the Cosmic Background Explorer (COBE) and came to Goddard to be the study scientist (1976–1988), project scientist (1988–1998), and principal investigator for the far-infrared absolute spectrophotometer on COBE. He showed that cosmic microwave background radiation has a blackbody spectrum within 50 parts per million, confirming the big bang theory to extraordinary accuracy. He is the recipient of numerous awards, including the Nobel Prize in Physics (2006) with George Smoot for the COBE work and the NASA Distinguished Service Medal (2007). He is a member of many professional societies, including the National Academy of Sciences and the American Academy of Arts and Sciences.



He received his Bachelor of Arts degree from Swarthmore College with highest honors in physics in 1968 and his PhD in physics from the University of California at Berkeley in 1974. His doctoral advisor was Paul Richards, and his thesis on measurements of the cosmic microwave background radiation led directly to the COBE satellite.

The Office of the Chief Engineer (OCE) provides policy direction, oversight, and assessment for the NASA engineering and program management communities and serves as principal advisor to the NASA Administrator and other senior officials on matters pertaining to the technical readiness and execution of NASA programs and projects. As chief engineer, Michael Ryschkewitsch is responsible for the overall review and technical readiness of all NASA programs. Previously, he served as the deputy director for Goddard Space Flight Center and director of the Applied Engineering and Technology Directorate at Goddard. He joined the center in 1982 as a cryogenics engineer to work on the Cosmic Background Explorer mission. Between those jobs, Dr. Ryschkewitsch held several management positions and supported projects from the first servicing mission of the Hubble Space Telescope in 1993 to the Aeronomy of Ice in the Mesosphere mission launched in April 2007.



Dr. Ryschkewitsch earned his bachelor's degree in physics from the University of Florida, Gainesville, in 1973, and his doctorate from Duke University, Durham, NC, in 1978. He has received numerous group achievement awards throughout his career, and he has been awarded the NASA Exceptional Service Medal, the NASA Medal for Outstanding Leadership, the Robert Baumann Award for contributions to mission success, and the NASA Engineering and Safety Center Leadership Award.

WHAT ARE YOUR LESSONS LEARNED OR INSIGHTS GAINED FROM THIS STORY?
HOW COULD YOU FACILITATE THE TRANSFER OR REUSE OF THESE LESSONS FOR OTHER INDIVIDUALS, YOUR PROJECTS, YOUR ORGANIZATION, ETC.?
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The Successful Project Team: Roles and Responsibilities

Thursday • July 28, 2011



Ellen Stofan, Applied Physics Laboratory, Panel Chair

Principal Investigator: M. Patrick McCormick, Hampton University

Project Scientist: Steve Saunders, Lunar and Planetary Institute Project Manager: William Gibson, Southwest Research Institute

Systems Engineer: Steve Jolly, Lockheed Martin Contractor Team: Edward Sedivy, Lockheed Martin

Principal Investigator

An overview of the building of a PI-led team for a NASA mission will be presented as well as the important relationships the PI has with the PM and systems engineer. PI traits, qualities, and responsibilities will be addressed and will be followed by a discussion of how a PI chooses the science

team and structures the mission team. Other topics to be addressed include developing a clear Mission Requirements Document and the process and importance of descoping. Finally, the importance of the total involvement and perseverance of the PI in following the mission development will be discussed along with key indicators of mission development status (e.g., the use of "planned" versus "actual" monthly milestone accomplishments).

Project Scientist

The presentation will cover experience and lessons learned as project scientist during the Mars Odyssey mission and will describe the duties of a planetary mission project scientist.

Project Manager

The multitude of roles played by the project manager (PM)—ranging from daily technical management to project psychiatrist—will be discussed. The criticality and complexity of the relationships between the PI and PM, PM and the mission systems engineer, and PM to NASA will be discussed. The process of building the team's infrastructure in the new world of earned value management and joint confidence level will also be presented. Examples of real-world problems and solutions from IMAGE, New Horizons, and other missions will be used to illustrate points throughout the presentation.

Systems Engineering

Systems engineering plays a critical role in space-mission development and is the right hand of the PI and the PM to ensure a low-risk, affordable achievement of the mission's technical objectives. The role of the systems engineer in complex technical development is not to act as a clerk to manage a requirements database, or merely an analyst to calculate mass and power margins, but is the technical "visionary" that leads vertical and horizontal design and integration of the mission—especially across the major interfaces of science instruments and ground and mission operations. Roles and responsibilities of the systems engineer within the PI-led team and the essential leadership qualities, experience, and "system view" that past successful PI missions have practiced will be discussed, as well as the challenges of the current state-of-the-art in space-mission development that face today's systems engineers.

Contractor Team

Industry is a valuable member of the PI-led mission team and provides a different perspective from project leadership and science members. The need to embed compelling science coupled with the cost capped execution model creates a set of constraints that drive "best-fit" solutions. The experienced industry partner often becomes the "voice of reason" that seeks to accommodate the project/NASA center and PI science needs, while keeping an eye on execution risk. Industry is motivated to push for the early flow-down of science requirements, the development of a mission concept that balances complexity and cost, and prudent application of new technology that enables win discriminators. When well executed, the competed PI-led mission team effectively bonds together during the CSR and site visit activities. Examples will include Phoenix and MAVEN, including experience gained from problems and the ways they were successfully solved.

About the Presenters

Ellen Stofan is vice president of Proxemy Research and honorary professor in the Department of Earth Sciences, University College London. She conducts research on the geology of Venus, Mars, Titan, and Earth. While at the Jet Propulsion Laboratory (1991–2000), she was chief scientist of NASA's New Millennium Program, the deputy project scientist on the Magellan mission to Venus, and the experiment scientist on Spaceborne Imaging Radar-C (SIR-C), which flew on two shuttle flights in 1994. She is a co-investigator on the MARSIS instrument on Mars Express and an associate member of the Cassini RADAR team. Dr. Stofan received a Presidential Early Career Award in 1996, a NASA Exceptional Achievement Medal in 1995 for her work on SIR-C, and a NASA Exceptional Service medal in 1993 for her work on Magellan. She has served on numerous committees, including as Venus Exploration Analysis



Group chair, co-chair on the National Research Council study "Priorities for Space Science enabled by Nuclear Power and Propulsion," the last two Planetary Science Decadal Surveys, and most recently as chair of the Inner Planets Panel. She recently co-authored the book Planetology with Tom Jones for National Geographic.

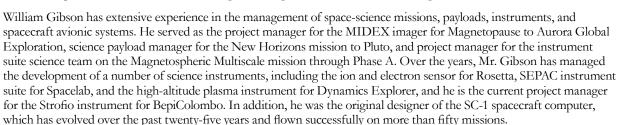
About the Presenters (Continued)

For the past forty-seven years, M. Patrick McCormick has been performing research on the development and application of sensors for measurement in Earth's atmosphere. This research has primarily focused on lidar and satellite limb extinction (occultation) techniques for global characterization of aerosols, clouds, ozone, and other atmospheric species. He is a Fellow of the American Geophysical Union, a Fellow of the American Meteorological Society, and a member of NASA's Advisory Council Earth Science Subcommittee. Dr. McCormick is principal investigator for SAM II, SAGE I, SAGE II, SAGE III, and LITE, and co-principal investigator for SAM and Cloud-Aerosol Lidar and Infrared Pathfinder Satellite Observation satellite experiments. He is the recipient of the NASA Exceptional Scientific Achievement Medal (1981), the American Meteorological Society's Jule G. Charney Award (1991), the NASA Space Act Award (1994), the NASA Outstanding Leadership Medal (1996), the NASA and Department of the Interior William T. Pecora Award (1996), the NASA Distinguished Public Service Medal (2000), and the American Meteorological Society's Remote-Sensing Lecturer Award (2000). He has published more than 430 papers, journal articles, NASA publications, and

books, including 270 refereed journal publications. He is co-director of the Center for Atmospheric Sciences at Hampton University and

Steve Saunders was a scientist at the Jet Propulsion Laboratory (JPL) in Pasadena for thirty-two years. At JPL he was project scientist for the Magellan Venus mission and the Mars Odyssey mission. After leaving JPL, he worked at NASA Headquarters for five years, where he was NASA program scientist for the Planetary Data System, Mars Reconnaissance Orbiter, and Mars Express. He also managed NASA's Planetary Geology and Geophysics Program, which supports about 170 U.S. scientists. Dr. Saunders was the recipient of two NASA Exceptional Service Medals and the NASA Exceptional Scientific Achievement medal. He graduated from the University of Wisconsin, and after serving in the Peace Corps as a geologist in Ghana, he went on to Brown University for his PhD in geology. Dr. Saunders currently is employed by the Lunar and Planetary Institute and spends much of his time analyzing some of the Mars and Venus data he has helped to collect. He spends his free time blacksmithing and doing other metal arts work in Edgerton, Wisconsin, where he has a home and shop.

previously spent thirty years at Langley Research Center.



Steve Jolly is the Lockheed Martin systems engineering director for the GOES-R program (next-generation weather satellites in geosynchronous orbit) in the sensors and exploration systems line of business. He is also the program manager for the Mars Reconnaissance Orbiter and was chief engineer during its development. Dr. Jolly has served project Orion off and on as an independent advisor and tiger-team lead for entry, descent, and landing (EDL), and previously served as a member of EDL systems engineering team and critical events risk process for Phoenix, Stardust, and Genesis. He was also program manager for the Mars Science Lab (MSL) aeroshell and is a member of the Independent Assessment Panel for the MSL landing-site selection. He was chief systems engineer for Mars Sample Return. For the ill-fated duo, Mars Climate Orbiter (MCO) and Mars Polar Lander (MPL), he was flight systems design lead (MCO) and flight operations lead (MCO)

and MPL). Dr. Jolly has twenty-nine years of experience in spacecraft and launch vehicles from concept through flight operations. He has a BS in aerospace engineering from Colorado University–Boulder, an MS from Florida Institute of Technology, and a PhD in aerospace engineering sciences from Colorado University–Boulder. He is a 2007 recipient of the NASA Public Service Medal for distinguished service and is the American Astronautical Society chair for the Rocky Mountain Guidance and Control Section.

Edward Sedivy is the Lockheed Martin Space Systems Company director of Systems Engineering and Mission Operations. Prior to this role, he was the chief engineer for Lockheed Martin's Sensing and Exploration Systems, which includes interplanetary spacecraft, NASA and NOAA weather satellites, space science instruments, Hubble Space Telescope, Spitzer Infrared Observatory, advanced laser technology, and advanced space-power generation. He was responsible for the integrity of the engineering function across and served as the engineering liaison to the Lockheed Martin Space Systems Company. He was also program manager for the Mars Atmosphere Volatile Evolution (MAVEN), the next Mars orbiter scheduled to launch in 2013.

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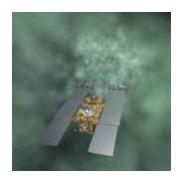
Previously, Mr. Sedivy was the program manager for the Mars Phoenix Lander, which successfully completed its mission in November 2008. He served as the spacecraft manager for NASA's Spitzer Infrared Observatory, chief systems engineer for the Mars Odyssey 2001 orbiter, and chief engineer for the primary science instrument on the Chandra's X-ray Observatory. Mr. Sedivy has received numerous awards from Rockwell International, Lockheed Martin, and NASA. He has been awarded two NASA Public Service Medals and the Popular Mechanics Breakthrough Award for 2008. He received his Bachelor of Science in electrical engineering from Colorado State University, from which he received the Distinguished Alumni Award.

WHAT ARE YOUR LESSONS LEARNED OR INSIGHTS GAINED FROM THIS STORY?
HOW COULD YOU FACILITATE THE TRANSFER OR REUSE OF THESE LESSONS FOR OTHER INDIVIDUALS, YOUR PROJECTS, YOUR ORGANIZATION, ETC.?
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Lessons from a Previous Discovery Mission: Stardust/Stardust-NExT

Thursday • July 28, 2011



Jessica Sunshine, University of Maryland, Panel Chair

The Science Mission Overview: Noel Hinners, Consultant

The Project Challenges—Perspectives of the Project Managers: Joe Vellinga, Lockheed Martin, and Tom Duxbury, George Mason University

Stardust and Stardust New Exploration of Tempel-1 (NExT), led by principal investigators Don Brownlee and Joe Veverka respectively, provide an impressive array of forefront science results. Samples returned from Stardust have changed our concepts of the composition of comets. As with Apollo samples, new results will continue over the next many decades as both new analytical techniques and scientific questions arise. Stardust NExT provided an economical opportunity to use a valuable space asset to extend our understanding of the comet Tempel-1 and to investigate the crater left by the earlier NASA Deep Impact mission.

The Stardust sample return mission was selected as the fourth mission of NASA's Discovery Program in December 1995. Phase B began December 1995, and Phase C/D began nine months later. Stardust launched on February 7, 1999, and the sample-return capsule (SRC) landed at 3:00 a.m. on January 15, 2006, at the Utah Test and Training Range.

Mark Saunders was the Discovery program manager at NASA Headquarters at the start of the program and set the mission-success criteria and fee structure for Lockheed Martin. Phase C/D was twenty-eight months to launch. The development was extremely mass-constrained in the middle of Phase B when an error was discovered in the committed launch vehicle's payload capability—366 kg to 312 kg. The spacecraft avionics and software were developed in parallel with the '98 missions Mars Climate Orbiter and Mars Polar Lander. The SRC was developed from a blank sheet with a new heat-shield material in about two and a half years.

After launch, the NASA Earth-entry requirements changed and forced a redesign of the approach trajectory. Risk tolerance had also changed since launch, forcing a re-review of all risks associated with Earth return. After successfully completing the Stardust mission, the Stardust New Exploration of Tempel-1 Discovery mission of opportunity was initiated with spacecraft recontact and verification of full operational status in 2007. The spacecraft encountered Tempel-1 on February 14, 2011, sending home seventy-two images of the nucleus, including the Deep Impact crater. The final maneuver to propellant depletion was executed on March 24, 2011.

The Stardust development and mission operations and Stardust NExT were performed within budget (\$164 million, FY1995, and \$29 million, FY2010, respectively). The only cost increase was for the revised NASA requirements for Earth entry incurred in 2005.

Jessica Sunshine, the Comet Hopper principal investigator (PI), is a professor of astronomy at the University of Maryland, where she previously had been a senior research scientist. For ten years prior to coming to the University of Maryland, she worked for SAIC's Advanced Technology Applications Division, where she was chief scientist and a member of SAIC Corporate Level Science and Technology Council. She received her PhD and MS in geological sciences and BS in applied mathematics from Brown University. Dr. Sunshine is an expert in using spectroscopy to determine surface composition. Her research has centered on the mineralogy of comets, asteroids, meteorites, and the moon, with occasional diversions to Mars and environmental monitoring of Earth. She is fortunate to be working on four active missions, including the Deep Impact extended investigation (DIXI), for which she is deputy PI. She also works as a co-investigator on Stardust NExT; the moon mineralogy mapper (M "cubed") on Chandrayann-1, India's first lunar mission; and Dawn, which arrives at the asteroid Vesta in July. A key highlight of this activity was the discovery of widespread water on the surface of the moon from both M3 and DIXI.

Noel Hinners consults for NASA and the aerospace industry and 4-D Systems, which supports the NASA Academy of Program/Project and Engineering Leadership. He retired in 2002 from Lockheed Martin Astronautics where, from 1994 through 2000, he was their vice president of Flight Systems responsible for planetary missions. Prior to that, he was chief scientist of Business Development and Advanced Programs for astronautics. He joined Martin Marietta Corporate as vice president of strategic planning in 1989. Dr. Hinners served as NASA associate deputy administrator and chief scientist, director of Goddard Space Flight Center, director of the Smithsonian's National Air and Space Museum, NASA's associate administrator for Space Science, and director/deputy director of Lunar Programs. Before entering government service, he was department head of Lunar Exploration with Bellcomm,



Inc. Dr. Hinners was the founding editor of Geophysical Research Letters, a rapid-publication journal of the American Geophysical Union. He is a member of the American Geophysical Union and the American Association for the Advancement of Science, and he was founding president of the Maryland and Colorado Space Business Round Tables. He also chaired the NRC Space Studies Board Committee on Human Exploration. Dr. Hinners currently serves on NASA's Mars Exploration Program Analysis Group (executive committee) and the External Advisory Board (chair) of the University of Colorado Aerospace Engineering Sciences Department.

Joe Vellinga has been with Lockheed Martin for forty-two years. His roles throughout his career have included Discovery proposal manager, Stardust program manager, Suess-Urey (Genesis) program manager, and OSIRIS-REx proposal and program manager. He was also the mission success manager for Space Exploration Systems, program manager for the Visible Infrared Spectral Radiometer, department deputy manager for payload sensors and instruments, program manager for the Manned Maneuvering Unit, and the Zenith star space-based laser optical payload manager. Mr. Vellinga began his career as a propulsion engineer on the Apollo service module reactioncontrol engine at Marquardt Corp. During this time, he was also a propulsion engineer and supervisor for the manned orbiting laboratory, Skylab, at Marquadt and Lockheed. He later became supervisor for Skylab corollary



experiment compatibility, payload manager for Spacecraft Charging at High Altitude, and systems engineer and program manager for the faint-object spectrograph on board Hubble Space Telescope.

Tom Duxbury has actively participated in space exploration, holding the following positions at the Jet Propulsion Laboratory from 1966 to 2008: group supervisor for optical navigation, advanced mission studies, and solar system dynamics; program manager for information systems; planetary research scientist; project manager for Stardust; project manager for Stardust NExT; and project manager for EPOXI. He is currently a research professor for planetary science at George Mason University and recently completed being Visiting Scholar at the University of Miami.



Professor Duxbury made several discoveries and received the many honors and awards, including the following: inventor of a technique still used today for interplanetary optical navigation; produced the first map of another planet's moon (Phobos); NASA Exceptional Scientific Medal for pioneering research on moons of Mars; NASA group awards for Viking, Pioneer, Voyager, and Mars Express; Popular Mechanics Innovative Breakthrough Award, Aviation Week First Place Program Excellence Award, Rotary International Stellar Award, and a NASA Distinguished Service Medal for Stardust management; Astronomy Magazine Top Achievement of the Year for the Stardust return; and National Air and Space Museum Achievement Trophy for the Stardust project. His flight suit, used during the Stardust capsule recovery, and the return capsule were on display at the National Air and Space Museum, next to the Apollo capsule and flight suits.

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The Discovery Management Team: Overview, Guidance, and Expectations

Thursday • July 28, 2011



Jim Green, NASA Headquarters, Panel Chair

Roles of the Program Scientist and Program Executive: Jeffrey Grossman and Lindley Johnson, NASA Headquarters

Working with the Discovery Program Office: Dennon Clardy, Marshall Space Flight Center

Roles of the Program Scientist and Program Executive

The Science Mission Directorate (SMD) at NASA Headquarters has designated the program executive (PE) as the key technical and programmatic point of contact for SMD's projects. As such, the PE provides a vital link between supporting the execution of the project and the top-level management and oversight responsibilities of the Directorate. In this position, the PE takes on a dual persona as both the Headquarters advocate for the project, but also "The Enforcer" of NASA project management rules and requirements. Recognizing these roles and understanding how they interrelate will aid the project team in getting comfortable when interacting with their PE, which can add great value to the project.

Working in the Discovery Program Office

The primary responsibility of the Discovery Program Office is to ensure Discovery missions are successful in achieving their science objectives. We do this by working with the principal investigator (PI) and project team to manage the cost, schedule, and technical elements of the project and by guiding them through the various processes that make up the life cycle of these missions. This presentation will provide an overview of the Discovery Program Office organization, functions, and approach to working with the PI, the project team, and SMD to ensure the success of Discovery missions. The intent is to provide guidance on working relationships and processes, as well as lessons learned by the program office from the management of multiple Discovery, New Frontiers, and Lunar Quest missions. Expectations of the PI on a PI-led mission will also be addressed.

Jim Green received his PhD in space physics from the University of Iowa in 1979 and began working in the Magnetospheric Physics Branch at Marshall Space Flight Center in 1980. At Marshall, Dr. Green developed and managed the Space Physics Analysis Network that provided scientists all over the world with rapid access to data, to other scientists, and to specific NASA computer and information resources.

From 1985 to 1992 he was the head of the National Space Science Data Center (NSSDC) at Goddard Space Flight Center. In 1992, he became the chief of the Space Science Data Operations Office until 2005, when he became the chief of the Science Proposal Support Office. While at Goddard, Dr. Green was a co-investigator and the deputy project scientist on the imager for Magnetopause-to-Aurora Global Exploration mission. He has written more than one hundred scientific articles in refereed journals involving various aspects of the Earth's and Jupiter's magnetospheres and over fifty technical articles on various aspects of data systems and networks.

In August 2006, Dr. Green became the director of the Planetary Science Division at NASA Headquarters. Over his career, Dr. Green has received numerous awards. In 1988, he received the Arthur S. Flemming award given for outstanding individual performance in the federal government and was awarded Japan's Kotani Prize in 1996 in recognition of his international science data management activities.

Jeffrey Grossman is a physical scientist at NASA Headquarters. After completing undergraduate work at Brown University, he received his PhD in geochemistry from University of California-Los Angeles in 1983. He was a research chemist at the U.S. Geological Survey from 1984 to 2010, conducting work on terrestrial geochemistry and NASA-funded work on meteorites. Since coming to NASA in 2010, he has taken over management of three research and analysis programs: Cosmochemistry, Laboratory Analysis of Returned Samples, and Planetary Major Equipment. In addition, Dr. Grossman also has management responsibilities for NASA's curation activities at Johnson Space Center, as well as NASA's joint program with National Science Foundation and the Smithsonian to collect and curate Antarctic meteorites. He is NASA's representative to the interagency working group on scientific collections. In 2011, he served as program scientist for the New Frontiers program and helped manage the review and selection process for New Frontiers 3



concept study reports. He is currently serving as program scientist for the Osiris-REx mission to asteroid 1999 RQ36.

Lindley Johnson is assigned to the NASA Headquarters Science Mission Directorate, Planetary Science Division, as the lead program executive for the Discovery Program of mid-class solar-system exploration missions. Previously, he was the program executive for NASA's Deep Impact mission to comet Tempel-1, which delivered an impact probe to the comet's surface on July 4, 2005, to explore the composition and interior structure of short-period comets. The Discovery Program has developed and flown ten different spacecraft on missions throughout the inner solar system. It now has two ongoing missions in flight—one in orbit around Mercury and one to the large asteroids Vesta and Ceres—and another mission to collect a high-resolution gravity map of the moon is in launch preparation. He is also the program executive for NASA's Near-Earth Object Program. Mr. Johnson received NASA's Exceptional



Achievement Medal for his work on comet and asteroid missions. Prior to joining NASA, he served twenty-three years of air force active duty, obtaining the rank of lieutenant colonel while working a variety of national security space systems, and received fifteen major individual or unit awards.

Dennon Clardy is the program manager for the Discovery, New Frontiers, and Lunar Quest programs managed by Marshall Space Flight Center for the Planetary Science Division of the Science Mission Directorate. He has served NASA for twenty-two years in a number of systems engineering, project management, and program management positions. These include systems engineer on the first flight of the Tethered Satellite System, deployer chief engineer for the re-flight of the Tethered Satellite System, chief engineer for the USMP-4 (Spacelab) mission, chief engineer/ project manager for the Vapor Compression Distillation Flight Experiment (Spacehab), deputy project manager in the Space Launch Initiative Program, and deputy project manager in the Orbital Space Plane Program. He served as a program mission manager (Genesis, Stardust, Dawn, and Juno) and deputy program manager for the Discovery and



New Frontiers Program Office before becoming the program manager in January 2009. Mr. Clardy also served a detail assignment to NASA Headquarters as the associate director of the Planetary Science Division. He has received numerous awards, including the NASA Silver Snoopy and the NASA Exceptional Achievement Medal, and he has received Federal Acquisition Certification as a program manager.

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Bruce Cantor, Malin Space Systems, Panel Chair
Introductory Remarks: Noel Hinners, Consultant
Anticipated New SMD Cost-Performance Requirements: Michael Luther, NASA Headquarters
Project Resource Controls and Earned Value Management: Roy Maizel, NASA Headquarters

Performing to committed cost has forever been a space and Earth science goal, along with attaining technical and scientific goals. Emphasis on the cost element, however, has greatly increased over the past decade. This includes enhanced external oversight of NASA's cost performance by the Government Accountability Office, Office of Management and Budget, and several Hill committees. It is clearly in our own best interest to understand the rationale for that emphasis and pay special attention to increasing our ability to perform to committed cost.

Successful project-resource control on NASA projects is grounded not just in the application of specific cost monitoring and control techniques, but also in a thorough understanding of both the external and internal environments in which NASA projects are approved, formulated, developed, and operated. NASA is a part of the discretionary component of the federal budget and operates in a very constrained budgetary environment. It is therefore imperative that projects be managed within their approved budgets.

The Science Mission Directorate's (SMD) cost-performance requirement is very simple: "Meet your commitment as represented by your proposal."

In the continuing effort to improve our processes for selecting and managing our projects, the agency and SMD have instituted a number of new processes designed to improve communication, understanding, and trust between the project, the supporting institution, SMD, the agency, and our sponsors and stakeholders. These processes may be self-imposed or in response to external requirements (e.g., legislation). The basic pattern of processes is driven by the life-cycle review process and is augmented as required. The project life-cycle review process and most of these processes are presented in the current version of NASA Policy Directive 7120.5, NASA Space Flight Program and Project Management Requirements, although some are evolving and are yet to be fully documented and implemented.

The origin for all these processes is the desire of the Directorate and the agency to establish and improve its credibility with our sponsors and stakeholders by demonstrating our ability to clearly define the cost, schedule, technical requirements, and risk associated with our major programs and projects at the commitment milestone (KDP-C) and to execute those activities within the commitments we make to the sponsors and stakeholders.

Bruce Cantor is a senior staff scientist at Malin Space Science Systems, which he joined in 2000. He is principal investigator of the Mars Atmospheric Global Imaging Experiment on the joint NASA–European Space Agency 2016 ExoMars Trace Gas Orbiter mission, a co-investigator on the Mars color imager experiment on the Mars Reconnaissance Orbiter (MRO) mission, and was extensively involved in the Mars observer camera experiment onboard the Mars Global Surveyor orbiter. Among Dr. Cantor's current research interests are Martian synoptic meteorology and weather forecasting, which includes Martian dust storm and condensate cloud distribution and morphology, the photometric properties and behavior of the Martian polar caps, and the implications of these features to understanding the present-day water and dust cycles of the red planet, as well as the present weather/



climatic conditions. In addition, his responsibilities have included providing weather assessments and regular weather reporting in support of landing-site selection; aerobraking; entry, descent, and landing; and surface operations for a number of Mars missions, including Mars Odyssey, Mars Exploration Rovers, Beagle, MRO, Phoenix, Mars Science Laboratory, and the ExoMars Entry, Descent, and Landing Demonstrator Module.

Noel Hinners consults for NASA and the aerospace industry and 4-D Systems, which supports the NASA Academy of Program/Project and Engineering Leadership. He retired in 2002 from Lockheed Martin Astronautics where, from 1994 through 2000, he was their vice president of Flight Systems responsible for planetary missions. Prior to that, he was chief scientist of Business Development and Advanced Programs for astronautics. He joined Martin Marietta Corporate as vice president of strategic planning in 1989. Dr. Hinners served as NASA associate deputy administrator and chief scientist, director of Goddard Space Flight Center, director of the Smithsonian's National Air and Space Museum, NASA's associate administrator for Space Science, and director/deputy director of Lunar Programs. Before entering government service, he was department head of Lunar Exploration with Bellcomm,



Inc. Dr. Hinners was the founding editor of Geophysical Research Letters, a rapid-publication journal of the American Geophysical Union. He is a member of the American Geophysical Union and the American Association for the Advancement of Science, and he was founding president of the Maryland and Colorado Space Business Round Tables. He also chaired the NRC Space Studies Board Committee on Human Exploration. Dr. Hinners currently serves on NASA's Mars Exploration Program Analysis Group (executive committee) and the External Advisory Board (chair) of the University of Colorado Aerospace Engineering Sciences Department.

Michael Luther has more than forty-two years of industry and government experience in the development and management of space-based scientific remote-sensing systems. He spent twelve years in industry prior to his thirty years of government service with NASA. He joined Langley Research Center in January 1981 for the development, launch, and early mission operations of a series of Earth remote-sensing instruments. Since joining NASA Headquarters in 1987, Mr. Luther has held a series of positions with increasing responsibilities, including Upper Atmosphere Research Satellite program manager, Earth Science Division flight program director, deputy associate administrator in the Office of Earth Science, and deputy associate administrator for programs in the Science Mission Directorate. In the course of his career, he has been responsible for the development and launch of more than fifty successful remote-sensing spacecraft and Space Shuttle payloads.



Mr. Luther has received Distinguished (2002) and Meritorious (1998) Presidential Rank Awards in recognition of his managerial and leadership skills. He received the NASA Outstanding Leadership Medal in 2005, the NASA Exceptional Service Medal in 1992, and the NASA Medal for Exceptional Engineering Achievement in 1985. He attended the Harvard University John F. Kennedy School of Government in the fall of 1990 as a senior executive fellow. Mr. Luther received his BS in mathematics from Birmingham-Southern College in 1967 and his MS in applied mathematics from Auburn University in 1969.

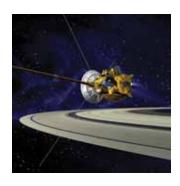
Roy Maizel is the Science Mission Directorate's (SMD) deputy associate administrator for Management, a position he has held since June 2008. In this capacity he is responsible for the oversight of SMD's more than \$5 billion annual budget, strategic planning, policy development, and the provision of administrative support to SMD's two-hundred-person NASA Headquarters workforce. He also serves as a management focal point for institutional issues at Goddard Space Flight Center and the Jet Propulsion Laboratory.



Mr. Maizel holds a BA in political science and an MS in public policy analysis, both from the University of Rochester. He joined NASA in 1981 as a presidential management intern and acquired extensive experience as a program analyst on several projects within the Space Shuttle program. Since 1988, he has held a series of progressively responsible management positions in the Space Shuttle, International Space Station, Earth Science, and Space Science programs. When the Earth Science and Space Science programs merged in 2004 to become SMD, Mr. Maizel became director of the Business Management Division. Following a reorganization and consolidation of functions, he became director of the Management and Policy Division in 2006. He is the recipient of numerous awards, including NASA's Exceptional Service Medal in 2005 and the Senior Executive Service Meritorious Executive Award in 2008.

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Alfred McEwen, University of Arizona, Panel Chair

Viking—Managing Critical Resource Allocations: Angelo (Gus) Guastaferro, NASA (retired)
Cassini—Free-Market Resource Allocations: Dennis Matson, Jet Propulsion Laboratory
Mars Missions—Managing Critical Resources: Richard Zurek, Jet Propulsion Laboratory

This presentation will illustrate the techniques critical to managing resources of science projects led by principal investigators (PI). Those involved in Viking, Cassini, and past Mars missions will share their experiences about managing resources and margins successfully.

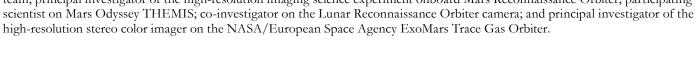
Critical resources traditionally include mass, power, schedule, cost, and, perhaps more provocatively, risk. (Risk is a resource in that decisions leading to increased or decreased risk will generally increase or decrease other resources.) Critical resources also include operational timeline and relationships (teaming). Timeline here differs from development schedule although considerations of adequate timeline for post-launch activities have design and implementation trade-space implications. Team building includes many items, such as establishing efficient communication paths and lines of authority, matching skills to tasks, and delegating appropriately. A common understanding and commitment to the goals of the mission, a shared understanding of priorities, and a basis of trust are hugely valuable "resources."

The techniques successfully applied on Viking stand as a model for application to smaller science-space projects, and the lessons learned can be applied to future space-science programs. Cassini's challenge of how to handle resource margins for payload instruments resulted in the creation of the Resources Trading System (RTS), a creative solution to a common problem.

The Cassini payload manager allocated payload resources (e.g., space, weight, power), and margin comprised dollars by fiscal year, mass, power, and data rate. An exchange was set up to facilitate trading margin among the instruments and also with the "spacecraft." If instrument A had "excess" mass, the PI could place a "sell" offer on the exchange, stating the amount of mass and the price (e.g., \$, W, bps). If instrument B was short of mass and its PI liked the price, he could "buy." The payload manager then recorded the "trade," and the official allocations to A and B were changed accordingly. This was a win—win situation as each party felt they had improved their balance of resources.

Proper attention to margins is a key aspect of establishing a strong foundation for program execution, and it goes beyond technical margins to include schedule, cost, and timeline margins. Understanding the application of heritage for missions is also key to avoiding surprises that may erode project margins.

Alfred McEwen is a professor in the Department of Planetary Sciences, University of Arizona, and director of the Planetary Image Research Lab (PIRL). He has studied planetary surfaces for more than thirty years, including time at the U.S. Geological Survey prior to joining the University of Arizona in 1996. His research interests include volcanology, cratering, slope processes, and remote sensing of planetary surfaces. His experience with spacecraft science experiments includes guest investigator with the Voyager imaging team at Neptune; Galileo interdisciplinary scientist associated with the solid-state imaging (SSI) team; lead sequence-planning and science analyst for SSI observations of Io; Cassini imaging science subsystem team member, leading Titan surface imaging; Mars Observer/Mars Global Surveyor participating scientist for Mars Orbital Camera; Clementine advisory committee and science team; principal investigator of the high-resolution imaging science experiment onboard Mars Reconnaissance Orbiter; participating scientist on Mars Odyssey THEMIS; co-investigator on the Lunar Reconnaissance Orbiter camera; and principal investigator of the



Formerly chairman and CEO of the electronics firm nVIEW Corporation, Angelo (Gus) Guastaferro is experienced in technology management. He served as vice president with the Lockheed Martin Missiles and Space Company and was deputy director of Ames Research Center. Mr. Guastaferro is also experienced in project and program management and was involved in the Viking mission to Mars and in large space structures; he also served as director of Planetary Programs while at NASA. He is currently consulting for NASA on future space systems and serving as Chair Emeritus of Hampton Roads Technology Council and as director of Virginia Technology Alliances. He has a BSME from the New Jersey Institute of Technology, an MBA from Florida State University, and an AMP from Harvard Business School.



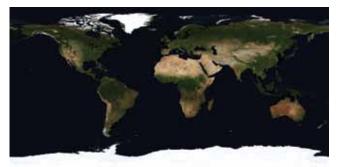
Dennis Matson earned his bachelor's degree in physics at San Diego State University in 1964. He came to Caltech and in 1972 received a PhD in planetary science. Since then he has carried on observations of solar-system bodies and has developed methods for the interpretation of remote-sensing data. He has used imaging, spectrophotometry, radiometry, and spectroscopy in determinations of the surface states and compositions of atmosphereless solar-system bodies; participated in the development of instrumentation for astronomical telescopes and spacecraft; and carried out scientific investigations using the International Ultraviolet Explorer and the Infrared Astronomical Satellite in orbit about the Earth and with the Galileo and Cassini-Huygens spacecraft in the outer solar system.

During the four-year Cassini-Huygens prime mission, Dr. Matson served as the project scientist, leading more than 270 scientists in the United States and in Europe in developing and carrying out Cassini's investigations. Also, he served as the study scientist for the Titan and Saturn System Mission, a possible flagship mission to the Saturnian system. He is a senior research scientist at the Jet Propulsion Laboratory. His current research is on early, outer-solar-system chronology.

Richard Zurek is currently the chief scientist for the Mars Program at the Jet Propulsion Laboratory (JPL), California Institute of Technology. He has been heavily involved in the development and implementation of recent missions to Mars, including lead of atmospheric advisory groups supporting the aerobraking phases of the Mars Global Surveyor, the 2001 Mars Odyssey, and Mars Reconnaissance Orbiter (MRO) spacecraft. He also continues to serve as the project scientist for MRO, now in its fifth year of observations of the atmosphere, surface, and subsurface of Mars. While at JPL, Dr. Zurek has studied the atmospheres of Earth and Mars, including the causes and effects of the great dust storms that occur episodically on Mars. Previously, he served as the project scientist for the Mars Surveyor '98 missions and was a theoretical investigator on the Upper-Atmosphere Research Satellite, helping to pioneer studies separating transport from photochemical effects on ozone change as observed from space. Dr. Zurek holds a PhD in atmospheric sciences from the University of Washington–Seattle and has been employed at JPL since 1976, where he is now a senior research scientist and JPL Fellow.

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Marc Allen, NASA Headquarters, Panel Chair

Understanding Key Project Management Cultural Challenges: James Zimmerman, International Space Services, Inc.

ITAR: Working Within the Boundaries (and the Law...): Paula Geisz, NASA Headquarters

Throughout NASA's history, international collaboration has played an important role in both its science and human spaceflight programs. This collaboration has become the new norm in space, as more than sixty international space agencies increasingly work together in a broad range of space-related activities. Nearly two-thirds of NASA's space-science missions now involve international collaboration on many levels. Increased international collaboration in space is expected to continue in coming years and is well aligned with administration space policy. Tightening budget constraints are increasing the importance of collaboration even as they introduce new challenges. This session will consider these trends and how they affect project management.

Our international partners have diverse national goals in space as well as different general governance and space agency structures and processes. In addition, language barriers and variations in cultural norms and practices add to the interest but also to the challenges of implementing space projects with foreign partners. Awareness and adaptation to these differences are an important key to success.

Ensuring NASA compliance with U.S. export control laws and regulations while accomplishing NASA missions internationally is also a challenge. Understanding the requirements under international cooperative agreements and the transfers required under those agreements is key for a successful export-compliance effort. We want to maximize the benefits of our international efforts while ensuring that we comply with U.S. export control laws and regulations.

About the Presenters

Marc Allen is the director for strategic and international planning within NASA's Science Mission Directorate. His principal responsibilities include international cooperation, strategic-planning coordination, and oversight of the Directorate's relationship with the National Research Council. He coordinates Directorate plans and policies and represents them to key external groups, including the research community and foreign partners. Before coming to NASA in late 1997, he served for seven years as director of the National Research Council's Space Studies Board. Previously, he held management positions at CTA Incorporated and Computer Sciences Corporation, working at Langley Research Center and Goddard Space Flight Center in the areas of space systems analysis and applications software development. Holding a PhD in astronomy from the University of Michigan, his first career was postdoctoral research in solar physics and stellar spectroscopy.



James (Jim) Zimmerman is president of International Space Services, Inc. He also serves as past president of the International Astronautical Federation, which has two hundred member organizations in more than fifty countries. Mr. Zimmerman has more than thirty-five years of international space program cooperation experience. He is particularly familiar with space program and policy developments in the United States and in Europe where he served as NASA's European representative for twelve years. Before retiring from the U.S. government in 1997, he held several senior executive positions at NASA and other federal agencies.

Mr. Zimmerman is a Fellow in the American Astronautical Society and an Associate Fellow in the American Institute of Aeronautics and Astronautics, where he also served as international vice president. He is a member of the International Academy of Astronautics and a co-author of an Academy study on Next Steps in Exploring Deep Space. He also served as rapporteur of Approaches to Future Space Cooperation and Competition in a Globalizing World, a report published in 2009 by the U.S. National Research Council.

Paula Geisz has served as NASA's manager of International Technology Transfer Policy and export-control administrator since January 2007. She is responsible for ensuring NASA compliance with all U.S. export-control laws and regulations; issuing NASA policy guidance; assisting the center export administrators with implementation issues; managing NASA export-licensing and reporting efforts; reviewing foreign national visitors to NASA facilities; representing NASA at various U.S. government interagency forums; coordinating NASA responses to the Departments of State, Commerce, and Defense on export issues; and assisting NASA programs and projects with the use of export-license exemptions and exceptions and import permits. Ms. Geisz was assigned to the NASA export-control effort in 1994 and assisted the first NASA export administrator and export counsel in the creation of the NASA Export Control Program in 1995. From 2003 until 2007, she served as director of the Resources Management Division in the Office of External Relations and as part of the senior management team that was responsible for financial management, human resources, procurement, and a wide variety of tasks that included NASA presence at five overseas locations.



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John (Tim) Schofield, Jet Propulsion Laboratory, Panel Chair

NEAR: Andrew Cheng, Applied Physics Laboratory

Managing Software Development—The Hidden Risk: Steve Jolly, Lockheed Martin

NEAR

Using six highly specialized instruments to gather data about its primary target, asteroid 433 Eros, the Near Earth Asteroid Rendezvous (NEAR) mission was designed to answer many fundamental questions about the nature and origin of asteroids and comets. It was the first of NASA's Discovery missions and the first mission ever to go into orbit around an asteroid. The ultimate goal of the mission was to rendezvous with and achieve orbit around Eros in January 1999 and study the asteroid for approximately one year. A problem caused an abort of the first encounter burn and the mission had to be rescoped for a December 1998 flyby of Eros and a later encounter and orbit on February 14, 2000. Prior to its encounter with Eros, NEAR flew within 1,200 km of the C-class asteroid 253 Mathilde in June 1997. The NEAR mission is remembered as the first to orbit an asteroid successfully and also to land on one successfully, but those of us who lived NEAR (we did not just work on NEAR) remember it as both the best of times and the worst of times. Andrew Cheng will share recollections of the good and the bad, which have the common theme that the unexpected always happens.

Managing Software Development—The Hidden Risk

There is not a major space system that has not experienced serious software development challenges, especially true of real-time, embedded software for spacecraft. But what is at the root cause? Are flight-software-development processes inadequate? Are spacecraft more functionally complex than in the past, resulting in these challenges? Why can't the software subsystem meet cost and schedule? Is systems engineering broken? This talk will address these questions head-on and explore the shocking truth of what modern space exploration, and more specifically spacecraft development, has become. A revolution has taken place and is accelerating. Ignore it and an enormous price will be paid. And the implications on safety and mission success are staggering indeed. A major transformation of how we develop these SOS must begin immediately.

About the Presenters

John (Tim) Schofield is a principal scientist at the Jet Propulsion Laboratory (JPL) and the principal investigator for the ExoMars climate sounder investigation selected for the NASA/European Space Agency 2016 ExoMars Trace Gas Orbiter mission. He is also deputy principal investigator for the Mars Climate Sounder (MCS) instrument now in its fifth year of returning Mars atmospheric data from the Mars Reconnaissance Orbiter—and is a coinvestigator on the Diviner Lunar Radiometer Experiment, now in its second year of returning lunar-surface data from the Lunar Reconnaissance Orbiter. He gained a degree in physics, and doctorate in atmospheric physics from the University of Oxford, based on the remote sounding of the Venus atmosphere using the Pioneer Venus orbiter infrared radiometer. After conducting post-doctoral research at Oxford, Dr. Schofield joined JPL, where he worked



on the remote-sounding and in-situ sampling of planetary atmospheres from orbiting and landed spacecraft. Before MCS, he was the deputy principal investigator for the pressure-modulator infrared radiometer instruments that flew on the ill-fated 1992 Mars Observer and 1998 Mars Climate Orbiter missions, a co-investigator on the Earth-Observing System stratospheric-wind infrared limb sounder, the facility instrument science team leader for the Mars Pathfinder atmospheric structure investigation/meteorology experiment, and a coinvestigator on a GPS radio-occultation concept demonstration.

Andrew Cheng is the chief scientist for the Space Department at the Johns Hopkins University Applied Physics Laboratory. He now serves as the department's external liaison for space science and will provide independent science advice and strategic vision to lab and department leadership. Dr. Cheng brings considerable experience to the position, having been an interdisciplinary scientist on the Galileo mission to Jupiter, a co-investigator on the Cassini mission to Saturn, and a scientist on the Japanese-led MUSES-C asteroid mission. He was project scientist for the historic Near-Earth Asteroid Rendezvous mission, which was the first to orbit (and eventually land on) an asteroid. He is a member of the Mercury Surface, Space Environment, Geochemistry, and Ranging mission team and principal investigator for the long-range reconnaissance imager instrument on the New Horizons mission to Pluto and the Kuiper Belt. He recently completed a one-year assignment at NASA Headquarters, serving as deputy chief scientist for Space Science in NASA's Science Mission Directorate.



Dr. Cheng was named Maryland Academy of Sciences Outstanding Young Scientist in 1985 and has received five NASA Group Achievement awards since then. He is a Fellow of the American Physical Society and has authored more than 160 scientific articles. He holds a bachelor's degree in physics from Princeton University and a master's and doctorate in physics from Columbia University.

Steve Jolly is the Lockheed Martin systems engineering director for the GOES-R program (next-generation weather satellites in geosynchronous orbit) in the sensors and exploration systems line of business. He is also the program manager for the Mars Reconnaissance Orbiter and was chief engineer during its development. Dr. Jolly has served project Orion off and on as an independent advisor and tiger-team lead for entry, descent, and landing (EDL), and previously served as a member of EDL systems engineering team and critical events risk process for Phoenix, Stardust, and Genesis. He was also program manager for the Mars Science Lab (MSL) aeroshell and is a member of the Independent Assessment Panel for the MSL landing-site selection. He was chief systems engineer for Mars Sample Return. For the ill-fated duo, Mars Climate Orbiter (MCO) and Mars Polar Lander (MPL), he was flight



systems design lead (MCO) and flight operations lead (MCO and MPL). Dr. Jolly has twenty-nine years of experience in spacecraft and launch vehicles from concept through flight operations. He has a BS in aerospace engineering from Colorado University-Boulder, an MS from Florida Institute of Technology, and a PhD in aerospace engineering sciences from Colorado University-Boulder. He is a 2007 recipient of the NASA Public Service Medal for distinguished service and is the American Astronautical Society chair for the Rocky Mountain Guidance and Control Section.

WHAT ARE YOUR LESSONS LEARNED OR INSIGHTS GAINED FROM THIS STORY?
HOW COULD YOU FACILITATE THE TRANSFER OR REUSE OF THESE LESSONS FOR OTHER INDIVIDUALS, YOUR PROJECTS, YOUR ORGANIZATION, ETC.?
HOULD TO, TOOK CHAMILLATION, ETC

TIONAL THOUGHTS AND REFLECTIONS:	
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Summary Lessons from Previous PI Missions: Studies and Assessments

Friday • July 28, 2011



Paul Wennberg, California Institute of Technology, Panel ChairCindy Daniels, Langley Research Center

To encourage the submission of the highest-quality mission proposals and concept-study reports, the Science Office for Mission Assessments maintains an ongoing effort to identify and analyze common areas of major weakness resulting from the technical, management, and cost-review process. The results of this effort will be described, including appropriate lessons learned that can provide valuable guidance to future mission proposal and concept-study teams. Additionally, the cost and schedule performance of a set of Science Mission Directorate missions will be discussed to provide further insight into the challenges that can arise for missions in the detailed development and implementation phases.

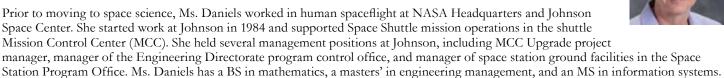
About the Presenters

Paul Wennberg is the R. Stanton Avery professor of atmospheric chemistry and environmental science and engineering at the California Institute of Technology (Caltech). He is the principal investigator of the Mars Atmospheric Trace Molecule Occultation Spectrometer. His laboratory at Caltech builds and fields remote-sensing and in-situ instrumentation for terrestrial science applications. He has participated in numerous field investigations funded by NASA and the National Science Foundation. He is a founding member of NASA's Orbiting Carbon Observatory, and his research group directs the essential ground-truth network for this program (The Total Carbon Column Observing Network, www.tccon.caltech.edu).



Dr. Wennberg has undergraduate and graduate degrees in physical chemistry from Oberlin College and Harvard University. He has published more than one hundred peer-reviewed papers primarily related to atmospheric photochemistry and carbon cycle science. He is a recipient of many NASA Group Achievement Awards and is a MacArthur Foundation Fellow.

Cindy Daniels is the technical lead of the Science Office for Mission Assessments at Langley Research Center. Previously she led the technical, management, and cost evaluation (TMC) for the Science Mission Directorate (SMD) Phase A studies for New Frontiers, Discovery, and Explorer. She also led the TMC evaluations for SMD instrument announcements of opportunity for Solar Probe Plus, the Focused Opportunity for Solar Orbiter, Solar Dynamics Observatory, Solar TErrestrial RElation Observatory, and Magnetospheric Multiscale.



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TIONAL THOUGHTS AND REFLECTIONS:	
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Additional Resources

Leadership



Teamwork



Knowledge



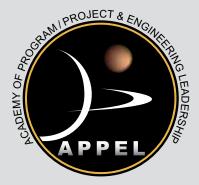
Process



Four skill sets essential to mission success in NASA's project-based environment

Under the Office of the Chief Engineer, the Academy of Program/Project and Engineering Leadership (APPEL) provides leadership, advice, direction, and support for the development and learning of the NASA program/project management and engineering community.

The Academy provides an array of courses, taught by leading industry and NASA practitioners and designed especially for NASA civil servants; facilitates cross-discipline and cross-center knowledge sharing, best practices, and lessons learned through forums, conferences, case studies, the award-winning ASK Magazine, and the ASK the Academy e-newsletter; and offers team support and individual mentoring by NASA retirees.



Get to know the Academy, an agencywide resource for technical workforce development, by visiting http://appel.nasa.gov

Providing leadership training, advice, direction, and support for the development and learning of the NASA program/project and engineering communities

Academy Sharing Knowledge

magazine

NASA's ASK Magazine gives program and project managers, engineers, and scientists a way to share expertise and lessons learned with fellow practitioners. This is only one way ASK helps share knowledge as part of NASA's Academy of Program/Project and Engineering Leadership.

Stories recounting the real-life experiences of practitioners communicate important practical wisdom and best practices that readers can apply to their own projects and environments. By telling their stories, managers, scientists, and engineers share valuable experience-based knowledge and foster a community of reflective practitioners. The stories that appear in ASK are written by professionals just like you, primarily from NASA, but also from other government agencies, academia, industry, and international partners.

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SK the Academy

ASK the Academy is an e-newsletter from the Office of the Chief Engineer that provides a means for regular communication with NASA's technical workforce about best practices, lessons learned, and new developments at the Agency and throughout the world. Since NASA is a decentralized organization in which experts within various technical disciplines have few opportunities to learn about each other's work, ASK the Academy serves as a way to build connections and share knowledge across the agency.

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NASA Aeronautics and Space Database http://www.sti.nasa.gov

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SATERN https://satern.nasa.gov/elms/learner/login.jsp

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NASA Astrophysics Data System http://adswww.harvard.edu

The Astrophysics Data System (ADS) is a NASA-funded project which maintains four bibliographic databases containing more than 3.7 million records. Scanned articles are available for about 140 journals, bulletins, conference series, books and historical publications.

INCOSE: International Council on Systems Engineering http://www.incose.org/

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As a nonprofit, membership-based organization, INCOSE disseminates knowledge, facilitates international collaboration, promotes the establishment of competitive standards for systems engineering, and encourages governmental and industry support for research and educational programs that advance the field and practice of systems engineering.

The Project Management Institute http://www.pmi.org

The Project Management Institute (PMI) advocates the project management profession by setting professional standards, conducting research, and providing access to information and resources as well as opportunities for networking and community involvement. A leading membership organization for the project management professional, PMI has been working closely with NASA's Academy for Program/Project and Engineering Leadership to align the Agency's project management indicators with the industry standard and to encourage and facilitate project management certification for NASA civil servants.

NASA Engineering Network http://oce.nasa.gov (link to NEN is in the right column)

(Internal, NASA Only) Join collaborative communities, find engineering resources, find lessons learned, and search across engineering repositories. The NASA Engineering Network was created as a knowledge network to promote learning and sharing among NASA's engineers. Through engineering communities of practice, NASA Lessons Learned, agencywide search, expertise locator, and training, NASA's engineers are connected to engineering resources that help them effectively and efficiently solve problems and design solutions.

NASA Lessons Learned Information System

Knowledge is not found with only one person, one project team, or one organization. Sometimes, another project team, or person, knows something that can help your project or your task. How do you find "it" or the person who knows "it?" How does knowledge get from one place to another? A face-to-face meeting, e-mail, or telephone are methods traditionally used. The NASA Lessons Learned Program enables employees to share and find knowledge as easily and as broadly as possible. This system facilitates self-paced and collaborative learning. Knowledge sharing at NASA is critical to its success. The NASA Lessons Learned Program assists the agency's project teams in learning from one another's on-the-job experiences and recommendations for managing and mitigating project risk. Lessons are available by searching the NASA Engineering Network. http://llis.nasa.gov/











